Andrei Bogdan Huidiu



Technical Support / Application Support Engineer · Linux · Python · Web Platforms

Brașov, Romania · Open to remote / hybrid
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SUMMARY

Hands-on technical generalist who builds, deploys and keeps web platforms running in production. I run my own Ubuntu servers (Nginx, Gunicorn, PostgreSQL, Redis, Celery, SSL, backups), troubleshoot issues from logs, and use AI tools (Claude Code) daily to diagnose and ship fixes fast. Before tech, 10 years in hospitality up to bar manager, so I'm used to calm, clear communication with customers under pressure. Looking for a technical or application support role in a SaaS company or a small business that needs its “IT person”.

TECHNICAL SKILLS

Systems	Ubuntu Linux, SSH, systemd, Nginx, Gunicorn, SSL/TLS, backups, monitoring, Linode VPS
Data	PostgreSQL, Redis, basic SQL troubleshooting
Development	Python, Django, REST APIs, Celery, HTML/CSS, WordPress/WooCommerce
Integrations	Claude API, Gemini API, OpenAI API, Stripe, LemonSqueezy, Agora
Tools	VS Code, Git, Claude Code, Google Workspace, Canva

EXPERIENCE

Freelance Web Developer & Platform Administrator · **Self-employed** Apr 2021 – Present · Brașov / remote

Built and operate web platforms end to end: setup, deployment, user support, fixes and server maintenance.

- **Damify** (damify.net): B2B SaaS for freelancers: CRM, cash-flow tracking, AI briefings, subscription billing.
- **Membership management platform**: multi-chapter platform built for a national organization; delivered and deployed, demo available on request.
- **Mutual-help platform**: free app for a nationwide member network; built and administered solo.
- **CRM for a judicial enforcement office**: case management with automated DOCX document generation.
- **Amorezi**: dating platform with chat, live video and payments (project completed, no longer live).
- **15+ client websites** delivered (Django, WordPress/WooCommerce), including drgandacel.ro (WordPress, live).
- Sole administrator of all infrastructure: deployments, SSL renewals, backups, incident troubleshooting.

Trust & Safety Customer Expert · **Majorel / Teleperformance** Jan 2025 – Oct 2026 · Brașov

- Reviewed high-volume content queues against platform policies, meeting accuracy and productivity targets.
- Escalated edge cases and policy issues to the relevant internal teams.

Bar Manager & Social Media Marketing Manager · **Vinno Doripesco** 2022 – 2024 · Brașov

- Ran bar operations and staff, and managed the venue's website, social media and online campaigns.

EARLIER EXPERIENCE

- **Hospitality, 2013 – 2022**: waiter, cook, bartender, assistant manager across Brașov venues: customer service, team coordination, cash handling, inventory.
- **Own marketing agency**: small-scale web and social media services for local clients.
- **Sales & Marketing, Dubai (2017 – 2018)**: market research, campaigns, client prospecting.
- **Production line operator**, Continental (c. 2015).

EDUCATION

Transilvania University of Brașov 2014 – 2016
International Business, Faculty of Economic Sciences

Colegiul „Alexandru Ioan Cuza" Bârlad 2013
Baccalaureate, Mathematics & Computer Science

CERTIFICATIONS

- Introduction to Cybersecurity: Cisco Networking Academy
- Codédex: Python, HTML, JavaScript, NumPy courses
- Introduction to IT, Web Design, Digital Resources: IT School
- Digital Marketing certificate

LANGUAGES

Romanian: native · English: B2, professional working proficiency

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Live portfolio with real-time uptime of the platforms I run: **huidiuandrei.online**